

Safeguarding



Everyone who participates in the life of the Cathedral has a role to play in promoting a safe environment for all. It is one of the most important aspects of our life together, reflecting the love and care of God for every person.

We take very seriously our responsibility to ensure that the Cathedral is a place of safety and security for everyone, a place where all may flourish in a culture which is both welcoming and safe. We recognise our particular concern to ensure that children, young people, and all those who are vulnerable are protected from abuse or harm of any kind.

For more information and safeguarding resources, please visit www.wellscathedral.org.uk/safeguarding

Report a Concern

If you are concerned that someone you know is being abused, is at risk of being abused, or presents a risk to others, please seek advice from a Safeguarding Advisor. If necessary, report the matter to the Local Authority Social Care Services or the Police without delay.



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ThirtyOne:Eight

Diocese of Bath and Wells
Out-of-Hours Safeguarding Helpline
0303 003 1111

**IF THERE IS AN IMMEDIATE RISK
OR DANGER, PLEASE CONTACT
THE POLICE ON 999.**

Support for Victims and Survivors

Wells Cathedral aims to be a safe and welcoming space for all, although recognises this may not always be the case. We wish to place the experience of victims and survivors at the heart of safeguarding within the Cathedral, and commit to responding well to anyone in need of support or making allegations of abuse, whether past or present.

Support for those affected by faith-based abuse

Safe Spaces 0300 303 1056

Independent support service for victims and survivors of Church-based abuse. safespacesenglandandwales.org.uk

Replenished Life 07746 153703

An independent charity supporting those who have experienced abuse and trauma within faith. www.replenished.life

Minister & Clergy Sexual Abuse Survivors (MACSAS) 08088 01 03 40

Supports women and men who have been by ministers, clergy, or others under the guise of the Church. www.macsas.org.uk

House of Survivors

Providing content on the work being completed by, and on behalf of, survivors of abuse within the Church of England. www.houseofsurvivors.org

General Support Services

National Domestic Abuse Helpline 0808 2000 247

Lines are free and open 24/7. Phone if you are experiencing domestic abuse.

Childline 0800 1111

A free, private, and confidential service for anyone under 19 in the UK where you can talk about anything. www.childline.org.uk

Mindline 0800 138 1692

A confidential listening service which provides a safe place to talk if you, or someone you know, is in distress. 01823 276892 (Somerset Mindline)

Samaritans Helpline 116 123

Phone 24/7 if you feel you are struggling to cope and need someone to talk to.

National Rape Crisis Helpline 0808 500 2222

Did something sexual happen to you without your consent? Or you're not sure? No matter when or where it happened, we are here for you, at any time of the day or night. www.rapecrisis.org.uk

The Survivors Trust 0808 801 0818

A national membership organisation supporting specialist services addressing instances of rape and sexual abuse in the voluntary sector. www.thesurvivorstrust.org

LGBT+ Domestic Abuse Helpline 0800 999 5428

For LGBT+ people experiencing abuse or violence, such as hate crime, domestic abuse, sexual violence, so-called "conversion therapy", or any other kind of abuse. www.galop.org.uk

Respect: Men's Advice Line 0808 801 0327

The helpline for male victims of domestic abuse. www.mensadvice.org.uk

Age UK Advice Line 0800 678 1602

Free, confidential telephone service for older people, as well as their families, friends, carers, and professionals. www.ageuk.org.uk

Action Fraud 0300 123 2040

The UK's national reporting centre for fraud and cybercrime if you have been scammed, defrauded, or experienced cybercrime. www.actionfraud.police.uk

NSPCC Helpline 0808 800 5000

The leading children's charity in the UK, specialising in child protection, and dedicated to protecting children today to prevent abuse tomorrow. www.nspcc.org.uk

Stop It Now 0808 1000 900

An anonymous helpline for anyone with concerns about child sexual abuse and how to prevent it. They can help you if you are worried about your own thoughts, feelings, or behaviour, or with any concerns about another adult or young person. www.stopitnow.org.uk

National Association for People Abused in Childhood (NAPAC) 0808 801 0331

Support for adult survivors of any form of child abuse. www.napac.org.uk

Family Lives 0808 800 2222

Free support with parenting and family challenges. www.familylives.org.uk

National Careline 0800 0699 784

Support and information to the elderly, their carers, and their families. www.thenationalcareline.org