Visitor Safety Instructions and Terms and Conditions for the safe operation of the High Parts Tour

Please read this information carefully as you will be expected to comply with all restrictions and requirements listed below; the Cathedral wishes you to have an enjoyable and safe tour experience and we are grateful for your co-operation.

- Before you commence the High Parts Tour you will be asked to provide your name and age range to assist in the safe operation of the tour.

- Your signature will be the acceptance that you have read and understood the visitor safety instructions and terms and conditions. The responsible adult will be asked to sign on behalf of children under the age of 18 on the tour.

- Any visitors with a fear of heights or confined spaces and/or in poor health should consider carefully their suitability for the tour.

- The tour is not recommended for any of the following visitors:
    - Those with breathing difficulties
    - Those with heart conditions
    - Those with joint problems
    - Those with balance problems
    - Those with reduced mobility
    - Those who are pregnant
    - Those who have any other medical condition which could put them at risk, or be worsened by the tour

- We request that all asthma sufferers bring their inhalers with them on the tour.

- Children and adults must be able to ascend and descend the tour unaided.

- There are a number of steps, uneven floors, low ceilings and the narrowest point is just 60cm (2ft.) wide.

- The stairs are steep and narrow in places; therefore it is essential you wear suitable clothing and footwear and so not carry handbags or rucksacks or anything with a long strap. Secure storage will be provided. High heels, flip flops or bare feet will not be admitted on the tour. Sandals must be securely fastened front and back.

- The maximum number allowed on an upper levels tour is 10 people, not including the Guide and Back Marker, and no children under the age of 10 years permitted.

- Children between the ages of 10 and 16 years must be accompanied by one adult for every two children, unless they are part of an organised youth group when at least two adults must be in attendance.

- Smoking and/or using mobile phones for anything other than taking photographs is not permitted during the tour. Visitors must exercise caution when taking photographs and should not lean over the barriers or step backwards to get a better picture.

- Once the tour has started there will be **no opportunity for a comfort break.**

- The lead Cathedral Guide is in charge of the tour; anyone not following the Guide's instructions will be escorted back to the ground floor level.

- The Cathedral reserves the right to refuse any visitor admittance on the tour if deemed to be in breach of any of the above. This will be for your safety and for the safety of others. The Cathedral's decision is final and is not subject to appeal.